

# **JAC**

JUVENILE ASSESSMENT CENTER

# Annual Report 2023

## On behalf of the Board of Directors for the Juvenile Assessment Center,

This past year has been challenging for all departments, agencies and organizations who are dedicated in working with youth and serving the families in the four counties that the Juvenile Assessment Center serves. However, with great challenges comes tremendous hope and progress in serving the youth. This past year everyone has seen an alarming increase of juveniles involved in more serious crime and threats towards the safety of our communities. I'm proud to say that the JAC staff has met these challenges head on with diligence and faith, that the work they perform each day, is bringing the hope to the families they serve and is making a difference in these young people's lives.

This past year the JAC Executive Staff has continued to be challenged in ensuring that our staffing levels are maintained so that the JAC remains an integral partner for the courts, schools, Department of Human Services for the four counties, the District Attorney's Office, and our critical relationships with all the law enforcement agencies we serve. The JAC saw the addition of three Law Enforcement Program staff and one additional Community Assessment Program staff member. The Board had some turnover this past year with two of our Board members leaving us after serving with dedication and commitment to the mission of the JAC. Caroline Hanzlik served honorably and was one of the most committed members that this board has had the honor to serve with. Chief Halaba retired from the Arapahoe County Sheriff's Office after a long and distinguished career and she will be greatly missed. Chief Halaba has been replaced by Lt. Jeremy Nesvold from ACSO and we look forward to working with him on the Board in 2024.

The JAC was awarded a grant through the Denver Bronco Foundation and we look forward to our ongoing partnership with the Broncos in the future. We were also so grateful to be awarded the Douglas County Suicide Prevention grant through the Board of County Commissioners of Douglas County, who have always been steadfast partners and supporters of the work being done at the JAC. This past year the JAC staff once again partnered with local law enforcement, the DA's Office, and the FBI for Operation Cross Country to help identify and bring human trafficking victims to safety. This is one of the most rewarding areas of work that the JAC staff has dedicated themselves to do. The Board is honored by the JAC Staffs commitment to this work.

The entire Board of Directors want to personally thank our incredible Executive Director, Sarah Troy, and her Program Directors, Zach Abdelbaki and Meredith Velasquez, for their leadership and passion they bring to the floor every day. We are so blessed to have them as the leaders for the JAC and we know with their dedication, experience, and commitment to serve, the JAC will continue to serve our youth and families with dignity and respect. The Board also wants to express our deepest gratitude towards the entire JAC staff who truly are the bedrock of the JAC and the amazing work every one of the staff members perform each day. They truly are making a difference.

Respectfully, Kevin B. Duffy JAC – Board Chair

"Walked in completely not knowing what to expect.

Made feel very comfortable and welcomed. I know
there is help when we need it." - Parent

"It was honestly a good experience." - Youth



# Dear JAC Supporters & Friends,

Well, I am not sure where 2023 went, but what a year it was! This year continued to be a challenge for our agency in some areas, while also a year of growth and resilience. We continue to see such high increases in need from our clients and through our collaboration with our many amazing partners, and the dedication and passion from our staff and Board, we have shown that we can come together to serve our shared clients despite the challenges we are all faced with. And being a part of this team and community makes me so proud day in and day out.

Like many agencies across the state and country, we continued to experience staffing challenges in the last year, however we were also fortunate to bring on some amazing new JAC staff members who have jumped right in to work side by side with our senior staff serving our clients with the same dedication and passion. I might be biased, but I believe we have the best staff in the world! Not only do they come together day in and day out to ensure all of our youth and families are served with dedication and compassion, they also work together as a team in ways that makes me so proud. While the work we do is extremely rewarding, it can also be challenging and having coworkers who can count on, lean on, and create friendships with, is something we should all hope for in our careers. It is nothing short of inspiring. As we always say, JAC staff are the best staff!

Our Board of Directors has continued to show their extreme dedication to our entire staff, our many partners, and to the youth and families we serve. I am beyond lucky to have the support I do from them. It is an honor to work with them on the agencies shared goals and to know they are invested in creating the space we need to continue working with youth and families in our communities.

We are beyond lucky to have the partners we do and we could not do our day to day to work without them. To all of our partners within law enforcement, the courts, schools, child welfare, the District Attorney's Office, city and county government, and the many youth serving agencies within the 18th Judicial District, we are proud to work alongside you and consider ourselves lucky to be in your company when it comes to serving youth and families in our community. As we continue to grow and serve more youth and families, we as a staff are dedicated to continuing serving with the highest standards. We strive to continue creating a safe space for all families so that they feel heard and know we will do whatever we can to assist them. Thank you to everyone for your continued support of the JAC and here is to another amazing year in 2024!

Sarah Troy
Executive Director

# **2023 STAFF**

Sarah Troy, Executive Director

Zach Abdelbaki, Law Enforcement Program Director

Meredith Velasquez,
Community Assessment Program Director

### LAW ENFORCEMENT PROGRAM

Angela Lewis, Team Lead
Brittany Fabrizio, Team Lead
Miranda LaChance
Alina Chicas
Taylor Hrabek
Day Tripp
Krystal Limon
Kayla Duran
Kasey Connor
Morgan Hernandez-Belew
Vanessa Macias
Jack Barteldes
Nick Sichanh
Ariana Darwish
Jason Imel

#### **COMMUNITY ASSESSMENT PROGRAM**

Heather Smith, Clinical Lead
Erin Currier, Clinical Lead
Stephanie Marnocha, Clinical Lead
Leo Morales
Micaiah Richie
Amber Hill
Meredith Abercrombie
Amanda Sablowsky
Eliza Kapral
Jolene Funkhouser



"Staff member was great & offered options we haven't tried yet & we thought we had tried literally everything!!" - Parent

# 2023 BOARD OF DIRECTORS

Bureau Chief **Kevin Duffy**, Douglas County Sheriff's Office, Chair

Michael DeGretto, Arapahoe County Department of Human Services, Vice Chair

Caroline Hanzlik, Wells Fargo, Treasurer

Kaelie McNeilley, Previous Client/Citizen, Secretary

Sarah Ericson, 18th JD District Attorney's Office

**Ruby Richards**, Douglas County Department of Human Services

Division Chief Chris Juul, Aurora Police Department

Bureau Chief **Laurie Halaba**, Arapahoe County Sheriff's Office

Magistrate **Christina Apostoli**, Magistrate with the 18th Judicial District

**Deborah Mulvey**, Castle Pines City Council

Laura Peterson, Johnson Financial Group

Mehran Ahmed, AXL Academy

# STATEMENT OF ACTIVITY

# **January-December 2023**

	TOTAL
Contracted Service Revenue	267,921.49
CYDC Assessment Services	402,989.04
Donations & Fundraising	20,159.85
Grant Funding	458,376.06
In-kind Facility Contribution	7,470.00
Investment Income	34,966.89
Law Enforcement Contributions	573,127.00
Other Miscellaneous Income	4,617.97
Restricted Revenue	104,385.63
Restrictions Released	-33,587.32
School Liaison Services	194,100.00
Total Revenue	\$2,034,526.61
GROSS PROFIT	\$2,034,526.61
Expenditures	
Contracted Services	141,649.96
Facility & Equipment Expense	121,431.05
Operating Expense	
Other Expense	39,246.97
Staff	1,577,797.54
Total Expenditures	\$1,937,069.81
NET OPERATING REVENUE	\$97,456.80
NET REVENUE	\$97,456.80

#### **FROM PARENTS**

- \* I felt very satisfied with what they told me and gave me and the attention they gave me, I loved it.
- \* Way better than I thought, way more comfortable and way more nice.
- \* The staff was kind, patient, understanding in our situation. I felt heard and not rushed.
- \* This appointment was just what was needed! A great asset/resource!
- \* This was very helpful. I wish I had known about it sooner.
- \* Everything went great. I feel understood and well taken care of. I love that my son had time to talk alone as well and he seemed happy too!

#### **FROM YOUTH**

- \* I feel this program will be very beneficial for me and create a better outcome for who I want to be as a person.
- \* This is a step for me. This place made me feel safe and comfortable.
- \* Everyone was very nice, helped me not to be stressed and listened to what I said.
- \* They are really helpful and help you feel like you actually matter and that your feelings matter and that you matter as a person.
- \* I think this was a lovely program and loved how much I feel listened to.

# SATISFACTION QUOTES FROM ANONYMOUS SURVEYS



LAW ENFORCEMENT PROGRAM OUT			
Average Time to Transfer Custody (MM:SS)		3:48	5:40
Engaged in Recommended Resource		75% 87%	64% 88%
Percentage of youth reporting JAC staff made them feel comfortable			
Percentage of youth reporting they felt like thoughts and feelings were taken seriously		100%	88%
Number of Assessment Reports written to Courts, Professionals and/or parents		256	279
Referrals to Innocence Lost Taskforce		86	89
LAW ENFORCEMENT PROGRAM	2022	2023	100% Complete
Total Number of Intakes	496	520	105%
Detention Eligible	465	499	107%
Non-detention Eligible	31	21	68%
Screening Eligibility/Refusals		127	
Process Calls/Questions		34	
NDIVIDUAL LAW ENFORCEMENT AGENCY BREAKDOWN	2022	2023	100% Complete
ARAPAHOE COUNTY SHERIFF (ACSO)	94	100	106%
AURORA (APD)	217	231	106%
CHERRY HILLS VILLAGE (CHPD)	0	1	0%
CASTLE ROCK (CRPD)	14	14	100%
COLUMBINE VALLEY (CVPD) / BOW MARR (BMPD)	0	0	0%
DOUGLAS COUNTY SHERIFF (DCSO)	78	85	109%
ELBERT COUNTY SHERIFF (ECSO)	5	2	40%
ELIZABETH (ELPD)	1	1	0%
ENGLEWOOD (EPD)	18	11	61%
GLENDALE (GPD)	3	4	133%
GREENWOOD VILLAGE (GVPD)	11	11	100%
HUGO MARSHALLS (HUGO)	0	0	0%
KIOWA (KPD)	0	0	0%
INCOLN COUNTY SHERIFF (LCSO)	0	0	0%
JMON (LMPD)	0	0	0%
JTTLETON (LPD)	15	10	67%
ONE TREE (LTPD)	14	13	93%
PARKER (PPD)	9	15	167%
SHERIDAN (SHPD)	2	1	50%
SIMLA (SPD)	0	0	0%
Other (sentences/court)	6	10	167%
Outside 18th JD Transports	9	11	122%
total	496	520	105%

#### INNOCENCE LOST REFERRALS 89 Referrals for 79 Youth

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Active	5
Pending Prosecution Cases	2
Referrals Pending	36
Screened-Out	41
Closed	0
Other	2



COMMUNITY ASSESSMENT PROGRAM O	UTCOMES	2022	2023
Percentage of youth reporting JAC staff made them feel comfortable		98%	98%
Percentage of youth reporting they felt like thoughts and feelings were taken seriously		98% 0.83 Points 88% 94%	96% 0.79 Points 94% 94%
Average decrease in parent stress and frustration on a 4 pt scale			
Percentage of parents with a better understanding of the causes of behavior			
Percentage of parents expressing hope in ability to get help			
Recommended Resource Engagement		92%	91%
	1		
COMMUNITY ASSESSMENT PROGRAM	2022	2023	100% Complete
otal Clients Served	1,207	1,210	100%
ssessments	538	501	93%
Phone Consultations	669	709	106%
Specific Initiatives	777	846	109%
ASSESSMENTS   REFERRAL SOURCE BREAKDOWN	2022	2023	100% Complete
Average Assessment Length (HH:MM)	2:22	2:27	. so /s somplete
Courts - Any Court, Any Level	51	66	129%
District Attorney's Office	113	105	93%
Law Enforcement	18	8	44%
Parent Called; No Referral Source Identified	19	7	37%
Department of Human Services	33	12	36%
School - All Schools	276	262	95%
Other - Referral Source Currently Not Categorized	28	41	146%
total	538	501	93%
PHONE CONSULTATIONS   REFERRAL SOURCE BREAKDOWN	2022	2023	100% Complete
Average Call/Consultation Length (HH:MM)	:47	:42	130%
Courts - Any Court, Any Level	18	18	100%
District Attorney's Office	41	48	112%
Law Enforcement - Any Agency	85	114	134%
Parent Called; No Referral Source Identified	20	29	145%
Department of Human Services	60	73	122%
School - All Schools	396	380	96%
Other - Referral Source Currently Not Categorized	49	49	100%
total	669	709	106%
SPECIFIC INITIATIVES BY NAME	2022	2023	100% Complete
Aurora YVPP (previously AGRIP)	330	428	130%
Douglas County School-EARSS & SHP	231	247	107%
DHS Shared Position (ACDHS & DCDHS)	79	62	78%
Rural Intervention Specialized Case Management (RISC)	39	23	59%
DC Suicide Prevention (previously Hospital Pilots)	10	33	330%
Englewood & Sheridan Clinician	88	53	60%

1/2/18

#### **CONTRIBUTORS FOR 2023**

#### CORPORATE AND LOCAL BUSINESSES: LAW ENFORCEMENT:

Kroaer

Financial Designs LTD

Trestle, Inc.

Walmart

**Denver Springs** 

Highlands Behavioral Health

Big 5 Sports

BarkBox

SkyZone

Urban Air

Denver Broncos

Denver Museum of Nature &

Science

Denver Zoo

Colorado Pub Pass

Sipping & Painting

62nd Street BBQ

CandeeLand

Albuquerque Balloon Fiesta

StretchLab

**Denver Microbrew Tour** 

Leopold Brothers

First Tee-Colorado Rocky Mountains

Onus IV

Arvada Center

Sams #3

Cheyenne Mountain Zoo

Royal Gorge Bridge & Park

Club Greenwood

Denver Art Museum

Colorado Rapids

Denver Center for the Performing Arts

Meow Wolf

Brickfest

Four Mile Historic Park

Durango Silverton Train

Boondocks

Bowlero

Echo Mountain

South Suburban Parks and Rec

Stanley Hotel

Newman Center Performing Arts

Colorado Symphony

University of Colorado

History Colorado Museum

Muesum of Contemporary Art

Comedy Works

Toley's on the Creek

Culinary Creative Group

GQue BBQ

Inverness Hotel

Benihana



Arapahoe County Sheriff's Office

Aurora Police Departmen

Castle Rock Police Department

Cherry Hills Village Police Department

Columbine Valley Police Department

Douglas County Sheriff's Office

Elbert County Sheriff's Office Elizabeth Police Department

Englewood Police Department

Glendale Police Department

Greenwood Village Police Department

Kiowa Police Department

Limon Police Department

Lincoln County Sheriff's Office

Littleton Police Department

Lone Tree Police Department

Parker Police Department

Sheridan Police Department

Simla Police Department

#### **COMMUNITY AGENCY:**

18th Judicial District Colorado Youth

**Detention Continuum** 

18th Judicial District Attorney's Office

Arapahoe County Department of Human

Services

City of Aurora

Colorado Access

Douglas County Department of Human

Services

**Douglas County** 

Signal Behavioral Health

#### SCHOOLS:

Aurora Public Schools Cherry Creek School District Douglas County School District **Englewood Public Schools** Littleton Public Schools Sheridan School District

#### **INDIVIDUAL:**

Caroline & Robert Hanzlik

Christopher Juul

Kaelie McNeilly

Kevin Duffy

Ruby Richards

Sarah Ericson Laura Peterson

Deborah Mulvey

Mehran Ahmed

PattyAnn Fontenot

Michele Burrus

Brandon Johnson

Mary Maresh Samantha Stairs

James Browder

Madeliene Heringer

Tracy Maguire

Erin Currier

Andy Lorensen Andrea Burgess The Juvenile Assessment Center 9700 East Easter Lane Centennial, CO 80112 (720) 213-1320 jac18.org



